



## Health Care Management and Administration

PIK804-1225 UK-LDN-1



<b>Place:</b> London	<b>Venue:</b> INDUSTRIOUS (1 and 2, 245 Hammersmith Road Floors, London W6 8PW) - TBC	
<b>Start Date:</b> 22-12-2025	<b>End Date:</b> 29-12-2025	<b>PPP:</b> £5150



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**If you can't train them,  
you can't blame them!**

### Short Description:

The training program in Health Care Management and Administration offers participants an in-depth exploration of the foundational principles and practices essential for effective management within healthcare organisations. It addresses the multifaceted challenges faced by healthcare leaders, including regulatory compliance, financial sustainability, and the integration of technology in patient care. By engaging with these critical components, participants gain a robust understanding of the healthcare landscape, which is vital for informed decision-making and strategic planning in their organisations. Furthermore, this program equips participants with the necessary skills to navigate the complexities of healthcare systems. Emphasising the importance of quality care delivery, the curriculum fosters competencies in leadership, communication, and operational management. Participants emerge with the tools and knowledge to drive organisational success, ensuring that they can effectively respond to the evolving needs of patients and healthcare communities. This comprehensive approach not only prepares individuals for leadership roles but also contributes to the overall improvement of healthcare services.

### Course Overview:

At the end of this program, participants will be able to:

- Understand the roles and responsibilities related to medication reminders in healthcare settings.
- Recognise the importance of assistance in medication administration.
- Demonstrate knowledge of safe medication practices.
- Apply effective techniques for medication administration.
- Advocate for strategies that ensure safe medication practices.
- Consider economic factors impacting medication accessibility.
- Assess the overall health of the population in relation to medication administration.

## **TARGET AUDIENCE**

- Professionals in financial management within the healthcare sector.
- Individuals focused on branding strategies for healthcare organisations.
- Experts in customer relationship management in medical settings.
- Administrators in health services aiming to improve operational efficiency.
- Stakeholders interested in the financial sustainability of healthcare facilities.
- Marketers specialising in promoting health services and products.
- Leaders seeking to enhance patient engagement and satisfaction through effective management.

## **Program Outline:**

### **DAY 1: Foundations of Health Care Management and Administration**

1. Overview of Health Care Systems and Organisations.
2. Duties and Functions of Health Care Administrators.
3. Health Care Legislation, Regulations, and Compliance.
4. Financing Health Care and Reimbursement Models.
5. Ethical and Legal Issues in Health Care Management.

### **DAY 2: Healthcare Leadership and Strategic Management**

1. Effective Leadership Principles in Health Care Environments.
2. Strategic Planning and Decision-Making Techniques.
3. Structure and Governance of Healthcare Organisations.
4. Quality Enhancement Initiatives and Patient Safety Protocols.
5. Management of Change and Innovation in Health Care Administration.

### **DAY 3: Healthcare Operations and Resource Management**

1. Design of Healthcare Facilities and Workflow Efficiency.
2. Management of Human Resources in the Health Sector.
3. Supply Chain Management and Inventory Oversight.
4. Information Technology and Data Management in Health Care.
5. Financial Planning, Analysis, and Resource Distribution.

## **DAY 4: Healthcare Policy, Advocacy, and Public Health**

1. Overview of Health Care Policy and Advocacy Mechanisms.
2. Analysis and Development of Health Policies.
3. Management of Population Health and Disease Prevention.
4. Health Disparities and Social Determinants Influencing Health.
5. Public Health Programs and Strategies for Community Engagement.

## **DAY 5: Healthcare Quality, Performance Improvement, and Patient Experience**

1. Fundamentals of Health Care Quality Assurance and Enhancement.
2. Performance Indicators and Benchmarking in Health Care.
3. Patient-Centric Care and Enhancing the Patient Experience.
4. Risk Management Practices and Patient Safety Measures.
5. Standards for Accreditation and Ongoing Quality Improvement Processes.