



Implementing Management Quality for Continuous Enhancement

PIK598-0425 LON-1



Place: London (UK)

Venue:

Start Date: 14-04-2025

End Date: 18-04-2025

PPP: £4550



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**If you can't train them,
you can't blame them!**

Short Description:

COURSE INTRODUCTION Even successful organisations that presently offer outstanding products and services that fulfil their clients' requirements must consistently seek enhancements and originality to sustain their competitive edge. To achieve and uphold this desired level of distinction, overseeing Quality Management is vital in three crucial areas: • Establishing a Quality Declaration. • Formulating and executing Quality Mapping and Assurance. • Quality Oversight and Enhancement. Participate in our dynamic continuous advancement & procedure refinement interactive workshop to acquire fresh competencies and approaches for handling Quality Management within your enhancement and originality endeavours in your organisation.

Course Overview:

COURSE OVERVIEW

- Strategies and methods for continual enhancement.
- The Excellence drive within Quality initiatives.
- Resolving issues, fostering creativity.
- Cultivating an environment of originality.
- Innovative qualities in leadership.

Learning Outcomes

- Comprehend strategies and approaches for managing quality.
- Apply problem-solving techniques effectively.
- Create goals and strategies for implementing improvements.
- Identify essential cultural elements that encourage innovation.
- Enhance proficiency in innovative leadership abilities.

WHO SHOULD ATTEND THIS COURSE?

- Executives, entrepreneurs, and managers driving innovation and continuous improvement in competitive environments.
- Line and functional Managers looking to enhance products and services.
- Team Leaders and Supervisors aiming for improvement in their teams.
- Professionals eager to develop leadership skills for innovation and improvement.
- Project and program management professionals.
- Managers wanting to update their skills.
- Junior staff seeking new skills and techniques.

Program Outline:

COURSE CONTENT

DAY 1: Ongoing Enhancement

1. Overview of Management Quality.
2. Strategic decisions in fulfilling customer requirements.
3. Origins of transformation in the outer and inner surroundings.
4. Novelty stemming from Original Disruption.
5. Causes of businesses' shortcomings.

DAY 2: Recognise & Address Challenges

1. Handling various forms of transformation.
2. Finding solutions, enhancing performance & creativity.
3. The process of resolving issues.
4. Approaches to pinpoint problems: Five Whys, Root Cause investigation.
5. Effective questioning methods: tackling the correct issue.

DAY 3: Implementing Transformation & Enhancements

1. Sustaining attention on goals and results.
2. Harmonizing organizational procedures with results.
3. Diagramming processes and managing business procedures.
4. Expense of substandard quality: Evaluation of value chain.
5. Responsibilities in transformation and enhancement campaigns.



DAY 4: Fostering a Environment Encouraging Creativity

1. Organisational frameworks for facilitating enhancement.
2. Tracking criteria & evaluation.
3. Assessing & contrasting outcomes.
4. Unique approaches: thinking outside the box, collaboration.
5. Mentoring strategies: Streamlined Six Sigma, Continuous Improvement, Total Quality Management.

DAY 5: Qualities of Leadership for Quality Management

1. Addressing challenges.
2. The process of change & acquisition of knowledge.
3. Encouragement & team spirit in a realm of continuous and endless transformation.
4. Surmounting opposition to change - the difficulties of innovation.
5. Case-Study.