BPR (Business Process Redesign)

PIK118-0925 LON-1

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Registered in England and Wales No. 8960506 / Members of the WBC (Westminster Business Council – LONDON)

Place:	London (UK)	Venue:	INDUSTRIOUS (Hammersmith, LONDON) - TBC		
Start Date:	29-09-2025	End Date:	03-10-2025	PPP:	£4950

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If you can't train them, you can't blame them!

Short Description:

Business process analysis and modelling is an essential component of Business Process Redesign (BPR) as well as other business process improvement initiatives such as reengineering, systems development, quality management and continuous process improvement. In this workshop the participants will acquire the knowledge and skills to analyse and accurately model business processes at the enterprise level as well as the detailed workflow level. Participants will learn the Integration Definition for Process Modelling (IDEF0) method and the Business Process Diagram notation. These are open modelling standards that are used by a number of leading business process modelling tools. They are easy to understand and can be applied to all aspects of business process innovation. These methods facilitate rigorous analysis, creative thinking and the development of information technology systems. Business process analysis and modelling are important because: â€¢ The accurate description of business processes requires rigorous analysis. â€¢ Business process models provide a baseline from which to improve. â€¢ Analysis and modelling facilitate improvement through uncovering anomalies, redundancies and deficiencies. â€¢ Models provide the basis for studying and testing a process design and measuring process outcome. â€¢ Business process models transform ephemeral knowledge into a tangible business asset - reusable models that all can understand. â€¢ Models provide clear business process definitions for the effective operation of the business.

Course Overview:

Objectives:

This course aims to enable participants to achieve the following objectives:

- Objectively analyse the process dimension of the business.
- Accurately define the scope of a business process.
- Develop an enterprise-level business process model.
- Capture and map the details of an existing business process using a model.
- Build an integrated model of a defined business process showing its levels of detail.

- Obtain the information necessary to build a business process model.
- Identify business process improvement opportunities using a model.

Training Methodology:

State-of-the-art business process modelling methods are transferred by means of short, focused presentations which are followed by experiential learning workshop sessions. In these sessions the knowledge gained is applied to real-world examples and case studies. Rapid learning of the methods and techniques is achieved by means of group work, individual work, participant discussion, facilitator interaction and constructive feedback.

Organisational Impact:

- Enable a process-centred organisational culture.
- Facilitate radical and continuous improvement in the organisation.
- Accurately define the work of the organisation through the use of business process models.
- Contribute to the achievement of breakthrough organisational performance.
- Enable the effective manage business processes.
- Make business processes efficient and adaptable.

Personal Impact:

- Objectively obtain the right information to build business process models.
- Effectively apply best-practice business process modelling techniques.
- Be able to analyse business process performance.
- Confidently contribute to business process improvement initiatives.
- Present business process improvements to ensure stakeholder buy-in.
- Implement business process improvements to achieve breakthrough results.

Program Outline:

Day 1: Understanding Business Processes

1. An introduction to business processes.
2. The horizontal organisation versus the vertical organisation.
3. Types of business processes.
4. How to analyse the components of a business process.
5. Mapping and modelling business processes – basic concepts.

Day 2: Developing Business Process Models using Business Process Modelling Notation (BPMN)

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1. An introduction to BPMN and the core BPMN elements.
2. Modelling business process activities.
3. Describing business process events.
4. Representing detailed branching and joining logic.
5. Identifying business process patterns and modelling process resources.

Day 3: Advanced Business Process Modelling using BPMN

1. Modelling business process sub-processes.
2. Business process event types and representing resources using pools and lanes.
3. Message flows and default flows.
4. Modelling business process exceptions.
5. Describing process activity attributes and advanced business process modelling work.

Day 4: Modelling Processes Using the Integration Definition for Process Modelling (IDEF0)

1. The business process classification framework.
2. The IDEF0 modelling method.
3. The five IDEF0 diagram types and building the top-level diagram.
4. Developing decomposition diagrams.
5. Practical business process modelling work using IDEF0.

Day 5: Improving Business Processes Using Models

1. Analysing existing business processes.
2. Eliciting process customer requirements and measuring business process performance.
3. The two stages of business process improvement.
4. Moving from as-is to to-be models.
5. Choosing the right modelling tool.